

RE: ROOM RATES 2019 (GOVERNMENT)

Warmest Greetings from The Klagan Hotel Kota Kinabalu, Sabah!

Thank you for your interest towards The Klagan Hotel as your preferred address in Kota Kinabalu, Sabah. We are pleased to append herewith our room rates for your kind consideration.

Type of Room	View	Bedding Type	Room Rates (RM) Nett
Atrium	Interior	King / Twin	208.80
Superior	City	King / Twin	232.00
Courtyard	Interior	King / Twin	226.20
Standard	Sea Facing	King / Twin	255.20
Deluxe	Sea Facing	King / Twin	301.60
Courtyard Triple	Interior	3 Single	307.40
Family	Interior	1 King & 1 Single	359.60
Studio	Sea Facing	1 King	330.60
Junior Suite	Sea Facing	1 King	400.20
Suite	Sea Facing	1 King	545.20

ROOM AMENITIES	
<ul style="list-style-type: none"> ✓ Choice of twin / king bed ✓ LCD Satellite TV Channels ✓ IDD Telephone ✓ Complimentary WIFI Internet ✓ Daily local newspapers ✓ Hair dryer ✓ Safety box ✓ Coffee/Tea making facilities 	<ul style="list-style-type: none"> ✓ Complimentary 02 bottles of drinking water ✓ Basic toilet amenities ✓ Prayer mat ✓ Mini Bar ✓ Iron and ironing board ✓ Fire escape signage ✓ Electronic key card for room access

Accommodation Details

Date Check in-out: 2 – 5 July 2019
Total Room: 2 (please advise type of room)
Guest Name: Please Advise

Notes:

- * **Requires Government ID or Business card upon check-in.**
- * All rates are inclusive of **Buffet Breakfast for 02 persons.**
- * Rates are inclusive of Service Charge and Sales Service Tax (SST) and valid from 1st January to 31st December 2019.
- * Additional breakfast will be charged at **RM40.00nett** per adult & **RM25.00nett** per child (4 – 12 years old)
- * **Dinner @ RM50.00nett per person / day.**
- * **Extra Bed** will be charged at **RM110.00nett** per night inclusive of breakfast for 01 person.
- * Rates are subjected to change without prior notice & all requests are subject to availability upon confirmation.



ROOM RESERVATION FORM

	Confirmation Number : _____								
	Keyed-in by : _____								
Date : _____	Time : _____								
Guest Name : _____									
Guest Contact No. : _____									
Company Name : _____									
Arrival Date : _____	ETA: _____								
	Departure Date : _____								
	ETD: _____								
Room Type : _____	Room Rates (RM) : _____								
Mode of Payment : _____	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 25%; text-align: center;">CASH</td> <td style="width: 25%;"></td> <td style="width: 25%; text-align: center;">CREDIT CARD</td> <td style="width: 25%;"></td> </tr> <tr> <td></td> <td></td> <td></td> <td style="text-align: center;">DEBIT CARD</td> </tr> </table>	CASH		CREDIT CARD					DEBIT CARD
CASH		CREDIT CARD							
			DEBIT CARD						
Credit Card No. : _____	Exp: _____								
	CVV: _____								
Expiry Date : _____	Security No. : _____								

I hereby certify that the above information given are true and correct as to the best of my knowledge.

Guest Signature

By proceeding with the reservation you accept and agree with The Klagan Hotel that the reservation (details of which are set out above), if accepted by us shall be on the terms and conditions as follows:

TERMS & CONDITIONS

1 CREDIT CARD CONFIRMATION

- a A valid credit card is required for all reservations to secure your reservation. Upon reservation, credit card will be charge for the amount indicated on the booking confirmation
- b The Klagan Hotel accepts Visa, MasterCard, American Express and Debit Cards.

2 CANCELLATION POLICY

- a Cancellation of and/or amendments to your reservation must be made 72 hours prior to your arrival.
- b Cancellation or amendment made within 72 hours of arrival will incur a cancellation fee of one night room charge.
- c Early check out notification lesser than 1 day prior to departure date will incur a cancellation fee of one night room charge.
- d In the event of no-show will incur 100% charges of total stay which will be charged to your credit card provided at the time of reservation.

3 GROUP RESERVATION

- a For group reservations of 10 rooms and above, please email The Klagan Hotel at enquiry@theklagan.com.

4 CHILD BREAKFAST CHARGES

- a All rooms and suite rates do not include child breakfast charge. Child breakfast charge are applicable for any child between 5-11 years old Breakfast for 4 years and under is free. Child breakfast is chargeable to guest account at walk-in price upon consumption.

5 RATES & DEPOSIT

- a The rates quoted are based on your period of stay. Rates are subject to change as a result of changes in your arrival and/or departure dates.
- b Rates quoted are in Malaysian Ringgit (MYR/RM).
- c Rate is quoted on per room per night basis.
- d Rates are exclusive of RM10.00 Tourism Tax per night for expatriate.
- e The maximum number of guest per room is either 2 adults or 2 adults with 1 children (under 12yrs old).
- f Additional one number of guest subject to below charges: 1) RM110.00 per extra bed with breakfast for additional one children or one adult only.
- g A cash deposit of RM100.00 for each night stay or a valid credit card is required upon check-in for incidentals in addition to full payment of room.
- h In the event you complete a booking base on a rate that has been incorrectly posted, the Hotel reserves the right to correct the rate or cancel the reservation at its discretion, and will contact you directly in order to do so.

6 ELIGIBLE AGE FOR CHECK-IN

- a You must be at least 21 years of age to check-in and register a room.

7 CHECK-IN AND CHECK OUT TIME

- a Check-in time is from 3:00pm and check-out time is by 12:00noon.

8 EARLY ARRIVAL AND LATE DEPARTURE

- a Should you arrive at the hotel prior to the normal check-in time, you are advised to approach the Hotel's reception counter for assistance in storing your luggage until check-in is available. If arriving early, you are also advised to consider making a reservation prior to your arrival.
- b Late check-outs are subject to room availability and occupancy level. Please check with the Hotel's reception at least 24 hours prior to your departure on availability of late check-out. A half day room charge may be incurred for late check-outs between 1pm and 6pm and full day room charge may be incurred for late check-outs after 6pm.

9 FURTHER INFORMATION

- a No pets are allowed in the Hotel building.
- b No Durian, Jackfruit or Mangosteen are allowed in the Hotel building
- c No prepared food from sources other than the Hotel's in-room dining services is permitted in the guest rooms.
- d This reservation is not transferable. No name change is allowed.